Travelling with your bike through the Bus Interchange

At the Bus Interchange cyclists are able to load and unload bikes under cover. Cyclists have a separate bike door to access the bike rack in front of the bus.







Proudly provided by Environment Canterbury

Loading your bike



1.

Wait with your bike at the bike access door in the bay.



2.

After the bus arrives, the central passenger doors will open.



3.

Open the bike access door by pressing the black switch to the left of the door.

4.

Wheel your bike through the door and load your bike onto the rack.



5.

Board the bus. The bike access door will automatically close when the driver closes the passenger doors.

Unloading your bike





Tell the driver you will be removing your bike from the bike rack. Exit the bus through the front passenger doors into the passenger lounge.



2.

Go to the bike access door. Open the bike access door by pressing the black switch to the left of the door.

Note: The bike access door does not open from the bus side. You need to open it from the passenger lounge side.



Walk to the front of the bus and take your bike off the bike rack. If no one else is using the rack, fold the bike rack back up.



4.

Wheel your bike into the passenger lounge.

More Information

Bike racks are fitted to buses in Christchurch to improve the city's public transport system and offer greater choice for cyclists and bus users.

The racks are designed to carry two bikes at a time with wheels larger than 16" diameter.

Information about how to load your bike on to the bus bike racks is available at the Metro Info counter or on metroinfo.co.nz.

There is no additional fare charge for bikes and while on the rack your bike is insured for a maximum of \$1500.

If you experience any problems when using the bike racks please inform the driver immediately. You can also call Metro Info on (03) 366 88 55 or email metro@ecan.govt.nz.



Thanks

Public Transport plays a vital role in our city, every time you use it you make a difference.



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