

metro

March 2023



**Getting
started on
Metro**

Kia ora

Heading out?

Getting there by bus is easy across Christchurch and our surrounds.

Our connected network gets you to the must-do stuff: work, school, tech, and uni. And it gets you to the love-to-do stuff too: the shops, the beach, the pools, the movies, the parks, the markets, the gondola, the harbour, airport and more.

There are 29 Metro services in the Greater Christchurch network, with high frequency buses crisscrossing and orbiting the city, supported by routes that reach far into the suburbs. Many zip past every 10 or 15 minutes, and with a quick check of the real-time information at go.metro.co.nz, you'll be on your way in no time.





A story of connection

Have you ever wondered what the designs on Metro's buses represent? Today, the Metro network provides a vital connection between people across the Greater Christchurch area, but it hasn't always been buses providing that connection. Historically, Ōtautahi/Christchurch's system of wetlands and waterways connected settlements and provided access to the vast natural resources of the area, full of native birds, fish, and plants.

People would travel the region to exchange the best kai/food that they had to offer, representing the wealth, health, and uniqueness of their area. Metro's bus designs are made up of motifs and iconography inspired by the taonga/treasure species, food and resources shared by hapū, and the natural landscape that connected them. Look for these stories onboard your bus.

Good for you. Good for our city.

Driving is the single largest contributor to Christchurch's carbon emissions, so every trip you take with Metro directly helps our environment.

We're doing our bit too, adding more and more zero and low emission buses every year.

We know that busing every day might not suit you. That's all good! But replacing the occasional car trip every now and then can make a big difference and is easier to fit into your schedule than you'd think. If everyone used the bus or biked once or twice a week, our city's roads would feel like school holiday traffic every day!

And you might be surprised to hear that things are pretty sweet onboard too. Our surveys tell us that 96% of customers are satisfied with Metro's service. Perhaps it's our bike racks, making that onward journey easier or perhaps it's claiming back some valuable 'me time' with free WIFI and onboard USB ports on some of our buses. Or perhaps you'll find that leaving your car at home just makes the air we breathe a little bit sweeter.





This bus is zero emission

metro.co.nz 03 366 88 55

100 Halswell

Get where you need to go

We know that arriving late can make or break your day, so we get you where you're going on time.

Take the guesswork out of your trip with our planning tools at **go.metro.co.nz**, which give you accurate, real-time arrival information.

Travelling within Christchurch

We have public transport options designed to work for you. Whether you're commuting to work, planning a shopping trip, or visiting friends, Metro will get you there.

Selwyn | metro.co.nz/selwyn

We pick up from as far out as Burnham and Springston, travelling through Rolleston, Prebbleton or Lincoln, and from Darfield, going through Yaldhurst and West Melton. During peak times, you can get there even quicker on one of our express trips, direct to/from Templeton and Rolleston.

Waimakariri | metro.co.nz/waimakariri

Travelling from the north? Take the easy way in! Metro picks up from Kaiapoi, Rangiora, Woodend, Pegasus, Silverstream and Waikuku. During peak times, use one of our five Park and Ride locations in Rangiora or Kaiapoi and enjoy some downtime on your commute aboard one of our express or direct trips.

A great place to be

Greater Christchurch has grown into something special, and wherever you're going, we're proud to take you there. Whether you're after a bit of sightseeing and culture, a spot of shopping, or a bite to eat, your connected Metro network will get you to all your top destinations.



Northlands Shopping Centre

There's something for everyone with all your favourite shops in one place.



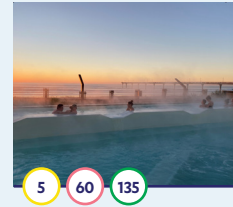
Westfield Shopping Centre

Catch a movie or refresh your wardrobe at the biggest shopping centre in the South Island.



The Hub Shopping Centre

A one-stop destination for shopping, leisure, and entertainment, conveniently located in Hornby.



He Puna Taimoana Hot Pools

Relax and unwind at the salt water hot pools by the sea in New Brighton.



Tairora QEII Recreation and Sport Centre

Work out and have fun with a range of accessible options to keep you moving.



Summer Promenade

Take a stroll by the sea and visit the local shops in this popular beach destination.



University of Canterbury

Get to class, attend an event, or simply pay a visit to New Zealand's second oldest university.



Diamond Harbour

Catch the ferry across the bay to climb Mount Herbert or relax at a café with a view.



Bus Interchange

Your hub for accessing the city centre and beyond. Whether it's for your daily commute or a weekend adventure, the central city bus interchange connects you to anywhere you want to go.

High frequency

- 1 Rangiora – Cashmere
- 3 Airport & Sheffield Crescent – Sumner
- 5 Rolleston – New Brighton
- 7 Halswell – Queenspark
- Or The Orbiter

City connectors

- 17 Byndwr – Huntsbury
- 28 Casebrook – Lyttelton
- 29 Airport – City via Fendalton
- 44 Shirley – Westmorland
- 60 Hillmorton – Southshore
- 80 Lincoln – Parklands
- 95 City – Pegasus & Waikuku

Suburban links

- 97 Rangiora – Pegasus (not shown on this map)
- 100 Wigram – The Palms via Riccarton
- 107 Styx Mill – Northlands
- 120 Burnside – Spreydon
- 125 Redwood – Westlake
- 130 Hei Hei – Avonhead via Riccarton
- 135 New Brighton – The Palms via Prestons
- 140 Russley – Mt Pleasant
- 155 Lyttelton – Eastgate shopper service
- 820 Lincoln – Burnham via Rolleston
- F Diamond Harbour Ferry

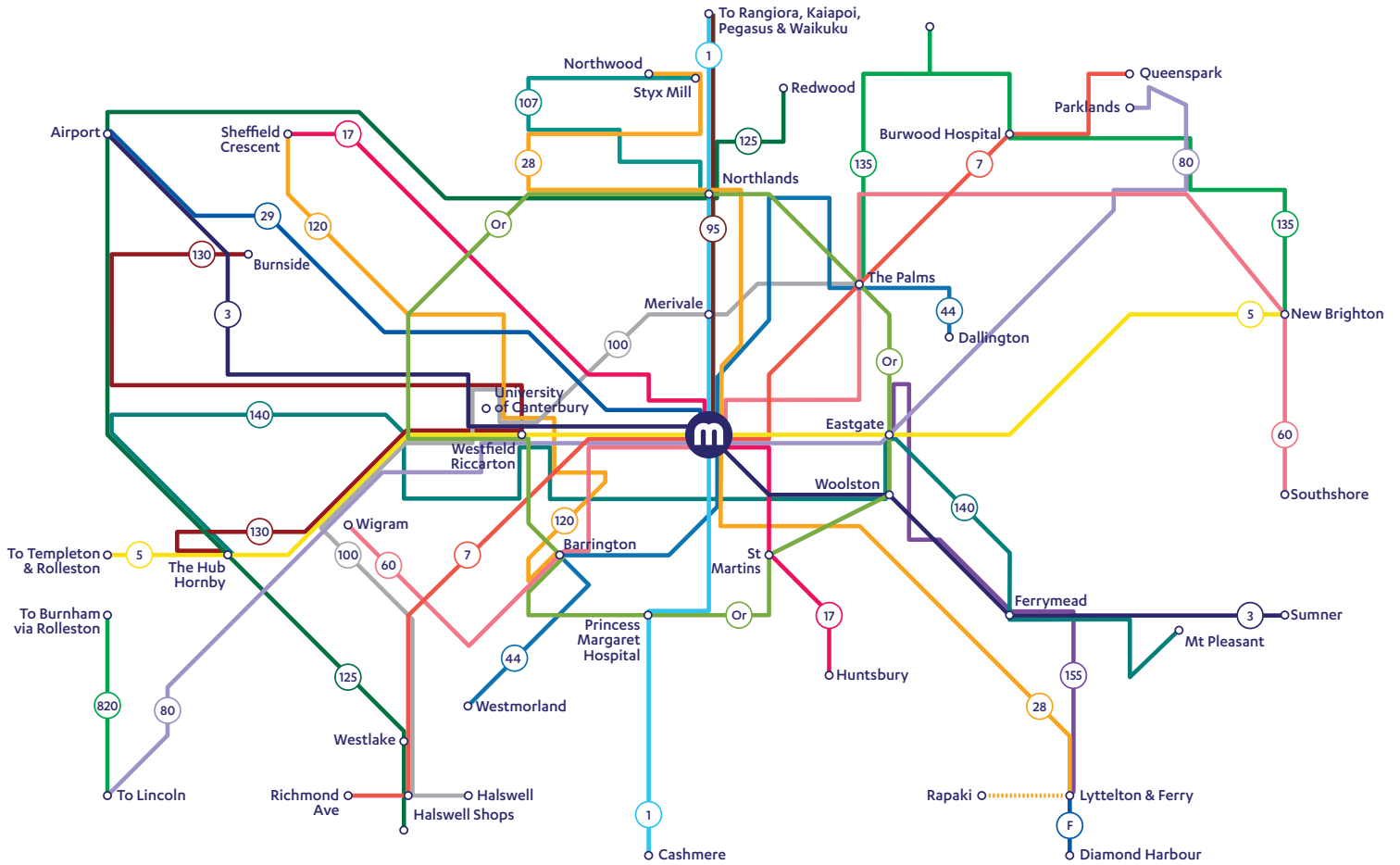
Extra services at peak times

- 81 Lincoln – City direct
- 85 Rolleston – City direct
- 86 Darfield – City
- 87 Southbridge – Lincoln
- 91 Rangiora – City direct
- 92 Kaiapoi – City direct (not shown on this map)

Our network

To plan your route, visit go.metro.co.nz





Savings for all

Taking the bus is a sustainable and cost-effective way to get around town.

Forget petrol and parking and jump onboard a Metro service to travel for less.

Travel within Christchurch is simple and cost effective, with the Zone 1 fares applying for all bus travel. If you're travelling to Selwyn, Waimakariri or on the Diamond Harbour ferry, your fare will be Zone 2 or 3.

Visit metro.co.nz/fares to see our fares.

Keep an eye on the Metro website for current and future promotions with fares.

Check out metro.co.nz/fares to see our current fares plus information on current and future discounts.

Children

Children under 5 always ride for free with an accompanying adult. If you're 18 or under, you're entitled to cheaper concession fares.

Tertiary students

We're partnered with a number of tertiaries to offer a concession for their students. Find out how to unlock these savings at metro.co.nz/tertiary.

SuperGold card holders

As our way of saying 'thank you' to seniors and veterans, SuperGold card holders travel for free on all Metro bus and ferry services after 9am weekdays and any time during weekends and public holidays. Simply show the driver your SuperGold card when boarding and enjoy the free ride.





Make your money go further with a Metrocard

A Metrocard is always the best way to pay, saving you at least 25% compared to a cash fare on all Metro services, including the Diamond Harbour Ferry.

New Metrocards cost just \$5 and holders also get:

- Cheaper fares
- Access to free transfers within 2 hours
- Daily and weekly deals for unlimited travel
- The ability to manage the Metrocard's balance online and utilise auto top-ups

Find out more about the Metrocard perks and where to buy one at metro.co.nz/metrocard.

Free transfers

When using a Metrocard you are entitled to unlimited transfers within two hours within the same fare zones you paid for. When you pay by cash, you are entitled to one free transfer within two hours using your ticket receipt.

Better busing

Tips and information

Accessible travel

All vehicles have priority seating areas near the front for passengers with mobility aids and pushchairs. We welcome passengers with service dogs or disability assist dogs, and all buses have super-low floors, wheelchair ramps, and the ability to kneel to meet the kerb.

Convenient perks

Our new zero and low emission vehicles all have air conditioning and USB ports and some routes even feature free WIFI.

For more info, visit
metro.co.nz/accessible-travel





Signaling your driver

Sometimes several bus routes use the same stop, so please give us a wave as we approach. This helps the driver know you need their service, and they'll pull over to let you on.

Live bus tracking

Turn up at the right time for your ride, every time, with our new, real time journey planning and next bus tools. Head to go.metro.co.nz to plan your trip and see when the next bus is due. Find out how to make use of our real time information at metro.co.nz/apps.

Bikes on buses

Do you have an onwards journey after your bus ride? Or do you simply prefer to bike one way and bus the other? We've got you covered with easy-to-use bike racks on every bus. If you'd like to give it a go, pop into the bus interchange where you can use the practice rack in your own time.

Looking after each other

COVID-19 has affected how we go about our everyday lives, including how we travel. Check out metro.co.nz/travelsafe to see the latest information on what we're doing to keep our buses as safe as possible, and what we all can do to look after each other.

Paying your fare

You can pay cash on the bus, but remember, the cash fare is higher than paying with a Metrocard. Get your Metrocard at metro.co.nz, at the bus interchange or various outlets around the city to save at least 25% off every trip. Check out metro.co.nz/metrocard to find out more.

Register your Metrocard

For simple card management and protection, register your card online. Registering online keeps your Metrocard safe and secure. If you lose your card, it can be blocked, and the remaining funds can be transferred to a new card.

Topping up online

With your online account, you can check your balance and top up your Metrocard at any time.

You can also use your online account to set up automatic top-ups for your Metrocard. Your top-up will happen automatically when your credit drops under your chosen amount, so you'll never get caught without credit again.

Staying up to date

Follow Metro on Facebook for the latest info when you need it, including route updates, competitions, and other news. Through your online account, you can also choose to receive our monthly updates straight to your inbox.

 facebook.com/MetroCanterbury

Enjoying the ride

Once you're onboard, sit back, relax, and let us do the driving. We ask you to make yourself familiar with the basics rules to make sure every bus trip is a good one for everyone. Find out more at metro.co.nz/code-of-conduct.





Getting started is easy

1. Order or pickup a Metrocard for \$5

A Metrocard is both cheaper and contactless. Order yours at metro.co.nz or pick one up at the bus interchange and Metro outlets around Greater Christchurch.

2. Top-up your card

Once you've got your card, set up your account at metro.co.nz or visit one of our Metro outlets to top-up.

3. Plan your trip

Turn up at the right time, every time, with our real time journey planning and next bus tools. Head to go.metro.co.nz to plan your trip.

4. Enjoy your ride!

Sit back, relax, and let us do the driving.

See you soon

Every ride on the Metro network
makes a difference to our region.

Need a hand getting started on our network?

Give us a call on 03 366 8855 or visit metro.co.nz

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