

Getting started on **metro**

July 2024



Kia ora

Heading out?

Getting there by bus is easy across Christchurch and our surrounds.

Greater Christchurch has grown into something special, and wherever you're going, we're proud to take you there. Whether you're after a bit of sightseeing and culture, a spot of shopping, or a bite to eat, your connected Metro network will get you to all your top destinations.

There are 29 Metro services in the Greater Christchurch network, from high frequency buses crisscrossing and orbiting the city, supported by routes that reach far into the suburbs. Many zip past every 10 or 15 minutes, and with a quick check of the real-time information at go.metro.co.nz, you'll be on your way in no time.



A story of connection

Have you ever wondered what the designs on Metro's buses represent? Today, the Metro network provides a vital connection between people across the Greater Christchurch area, but it hasn't always been buses providing that connection. Historically, Ōtautahi/Christchurch's system of wetlands and waterways connected settlements and provided access to the vast natural resources of the area, full of native birds, fish, and plants.

People would travel the region to exchange the best kai/food that they had to offer, representing the wealth, health, and uniqueness of their area. Metro's bus designs are made up of motifs and iconography inspired by the taonga/treasure species, food and resources shared by hapū, and the natural landscape that connected them. Look for these stories onboard your bus.

Get where you need to go

Metro provides public bus and ferry transport in Greater Christchurch. No matter where you're headed, Metro will get you there.

Travelling within Christchurch

With multiple lines connecting Greater Christchurch, whether you live in Christchurch City, Selwyn or Waimakariri, Metro buses can help you get to and from key local and city destinations.

Our connected network gets you to the must-do stuff: work, school, tech, and uni. And it gets you to the love-

to-do stuff too: the shops, the beach, the pools, the movies, the parks, the markets, the gondola, the harbour, airport and more.

Buses go regularly from early until late, with higher frequency and non-stop services at peak times and between key destinations.

Selwyn

We pick up from as far out as Burnham and Springston, travelling through Rolleston, Prebbleton or Lincoln, and from Darfield, going through Yaldhurst and West Melton. During peak times, you can get there even quicker on one of our express trips, direct to/from Templeton and Rolleston.

Waimakariri

Travelling from the north? Take the easy way in! Metro picks up from Kaiapoi, Silverstream, Rangiora, Woodend, Pegasus and Waikuku. During peak times, use one of our five Park and Ride locations in Rangiora or Kaiapoi and enjoy some downtime on your commute aboard one of our express or direct trips.

To plan your trip, check out the timetables at [**metro.co.nz/timetables**](https://metro.co.nz/timetables) or use our real time journey planning and next bus tools at [**go.metro.nz**](https://go.metro.nz)

Need help? Our Metroinfo team are here to help. Give us a call on **03 366 8855** or visit [**metro.co.nz**](https://metro.co.nz)



Northlands Shopping Centre

There's something for everyone with all your favourite shops in one place.



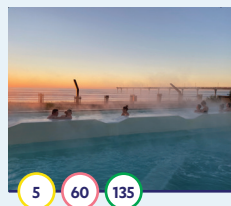
Westfield Riccarton Shopping Centre

Catch a movie or refresh your wardrobe at the biggest shopping centre in the South Island.



The Hub Shopping Centre

A one-stop destination for shopping, leisure, and entertainment, conveniently located in Hornby.



He Puna Taimoana Hot Pools

Relax and unwind at the salt water hot pools by the sea in New Brighton.



Taiora QEII Recreation and Sport Centre

Work out and have fun with a range of accessible options to keep you moving.



Sumner Promenade

Take a stroll by the sea and visit the local shops in this popular beach destination.



University of Canterbury

Get to class, attend an event, or simply pay a visit to New Zealand's second oldest university.



Diamond Harbour

Bus to Lyttelton and catch the ferry across the bay to climb Mount Herbert or relax at a café with a view.



Bus Interchange

Your hub for accessing the city centre and beyond. Whether it's for your daily commute or a weekend adventure, the central city bus interchange connects you to anywhere you want to go.

Our network

To plan your route, visit go.metro.co.nz



Bus Interchange

High frequency

- 1** Rangiora – Cashmere
- 3** Airport & Sheffield Crescent – Sumner
- 5** Rolleston – New Brighton
- 7** Halswell – Queenspark
- 8** Airport – Lyttelton
- Or** The Orbiter

City connectors

- 27** Northwood – Huntsbury
- 29** Airport – City via Fendalton
- 44** Shirley – Westmorland
- 60** Hillmorton – Southshore
- 80** Lincoln – Parklands
- 95** City – Pegasus & Waikuku

Suburban links

- 97** Rangiora – Pegasus
(not shown on this map)
- 100** Wigram – The Palms
via Riccarton
- 107** Styx Mill – Northlands
- 120** Burnside – Spreydon
- 125** Redwood – Westlake
- 130** Hei Hei – Avonhead
via Riccarton
- 135** New Brighton – The Palms
via Prestons
- 140** Russley – Mt Pleasant
- 155** Lyttelton – Eastgate
shopper service
- 820** Lincoln – Burnham
via Rolleston
- F** Diamond Harbour Ferry

Extra services at peak times

- 81** Lincoln – City direct
- 85** Rolleston – City direct
- 86** Darfield – City
- 91** Rangiora – City direct
- 92** Kaiapoi – City direct

(not shown on this map)



How much does it cost?

Catching the bus is a cost-effective way to get around town. It's even cheaper when you pay using a Metrocard, or if you're in one of the eligible concession groups. Here, you can compare the prices when paying by cash or Metrocard to travel on any Metro bus or ferry across Christchurch, Selwyn and Waimakariri.

SuperGold Card

SuperGold Card holders travel for free from 9am weekdays and all weekend. Simply show your SuperGold card to the driver and you'll be on your way free of charge.

Free travel for under 5's

Kids aged under 5 travel for free (no Metrocard required for the wee ones)



Fares

Daily/weekly fare caps with Metrocards and 2-hour transfers.

Metrocard fares		Bus	Ferry
Standard Metrocard fare		\$2	\$4
Metrocard concessions	Total Mobility card	\$1	\$2
	Tertiary Student Metrocard		
	Community Services Card		
	Under 25 years (5-24 years)		
	Children under 5 years	FREE	
Cash fares		Bus	Ferry
Standard cash fare		\$4	\$6
Child fare 5-18 years (inclusive)*		\$2	\$4

*Your driver may request ID when requesting the child cash fare.

Metrocard concessions

Some concessions require pre-registration.

We encourage customers to pay by Metrocard to get the best value out of our fares.

Don't have a Metrocard?

Find out where to order a Metrocard by visiting metro.co.nz/metrocard or phone **03 366 8855**.

For information on our fares and how to access concessions see metro.co.nz/fares

Having a Metrocard is the faster, cheaper, smarter way to go

Where to order

Order your new Metrocard at metro.co.nz or pick one up at the Bus Interchange and Metro outlets around Greater Christchurch. Metrocards are \$5 to buy.

Your first Metrocard is free if you're a Community Service card holder. Eligible cardholders can order a new, free Metrocard online or in-person from the Metroinfo counter at the Bus Interchange. Remember to bring along your Community Services card to apply.

Register your Metrocard

For simple card management and protection, register your card online. Registering online keeps your Metrocard safe and secure. If you lose your card, it can be blocked, and the remaining funds can be transferred to a new card.

Topping up your Metrocard

With your online account, you can check your balance and top up your Metrocard at any time. You can also use your online account to set up automatic top-ups for your Metrocard. Your top-up will happen automatically when your credit drops under your chosen amount, so you'll never get caught without credit again.

Daily and weekly fare caps

A Metrocard also unlocks daily and weekly deals for unlimited travel. With a Metrocard you'll never pay more than \$16 for unlimited travel on the Metro bus network in a single week. Awesome savings for our frequent Metrocard customers.

Check out metro.co.nz/metrocard to find out more.



You're in an electric bus

How far can I go?
How long till I'm fully charged?
Find out at metro.co.nz/ev



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Getting ready to ride

Planning your trip

Turn up at the right time for your ride, every time, with our real-time journey planning and Next Bus tools. Metro Go makes it easy to ride the Metro network across Greater Christchurch, with live bus arrival and trip planning right there in your pocket.

Convenient perks

Our new zero and low emission vehicles all have air conditioning and USB ports and some routes even feature free WIFI.

Free transfers on Metro services

Free bus transfers within two hours make it easy to connect services across our network to get wherever you need to go. When using a Metrocard you are entitled to unlimited transfers within two hours. When you pay by cash, you are entitled to one free transfer using your ticket receipt. You can use your transfer on any Metro bus service within the transfer period. Different transfer entitlements apply for the ferry.

Bikes on buses

Do you have an onwards journey after your bus ride? Or do you simply prefer to bike one way and bus the other? We've got you covered with easy-to-use bike racks on every bus. If you'd like to give it a go, pop into the Bus Interchange where you can use the practice rack in your own time.





Signaling your driver

Please give the bus a wave as it approaches. This helps the driver know you need their service, and they'll pull over to let you on. We ask that customers enter the bus via the front door and if you're able to, exit via the back door to keep foot traffic flowing smoothly.

Accessible travel

All vehicles have priority seating areas near the front for passengers with mobility aids and pushchairs. We welcome passengers with service dogs or disability assist dogs, and all buses have super-low floors, wheelchair ramps, and the ability to "kneel" to meet the kerb.

Head to [go.metro.co.nz](https://www.metro.co.nz)
to plan your trip and see when
the next bus is due.

Enjoying the ride

Feedback

Your feedback on how we're doing and ideas on how we can improve are really important to us. We welcome you to share your feedback by contacting us at **metro.co.nz/contact**

Staying up to date

Follow Metro on Facebook for the latest info when you need it, including route updates, competitions, and other news. Through your online account, you can also choose to receive our monthly updates straight to your inbox. Follow us at **facebook.com/MetroCanterbury**

Enjoying the ride

Once you're onboard, sit back, relax, and let us do the driving. We ask you to make yourself familiar with the basic rules to make sure every bus trip is a good one for everyone. Find out more at **metro.co.nz/code-of-conduct**





Every trip makes a difference.

Driving is the single largest contributor to Christchurch's carbon emissions, so every trip you take with Metro directly helps our environment.

Thinking about how you travel is one of the simplest changes you can make.

Saying no thanks to a few of those car trips, and yes please to public transport, walking, cycling and carpooling, goes a long way towards reducing your emissions footprint and makes a real difference to our environment.

We also take our duty to provide an environmentally sustainable and socially responsible service very seriously. With every step forward, we're making service improvements for better busing including upgrading our fleet to electric and low emission vehicles.

In fact, we're committed to having a fully zero-emission fleet by 2035 at the latest. Find out what sustainable public transport means to us and what else we're doing in this space at metro.co.nz/sustainability

See you soon

metro

Every ride on the Metro network
makes a difference to our region.

Need a hand getting started on our network?

Give us a call on **03 366 8855** or visit **metro.co.nz**

